

**GENERAL MEETING OF THE BOARD OF DIRECTORS  
OF THE  
CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY**

**RESOLUTION NO. 09-55**

**Procurement of Account Management Services**

WHEREAS, the Central Texas Regional Mobility Authority ("CTRMA") was created pursuant to the request of Travis and Williamson Counties and in accordance with provisions of the Transportation Code and the petition and approval process established in 43 Tex. Admin. Code § 26.01, *et seq.* (the "RMA Rules"); and

WHEREAS, the Board of Directors of the CTRMA has been constituted in accordance with the Transportation Code and the RMA Rules; and

WHEREAS, the CTRMA has adopted procurement policies (the "Procurement Policies") that provide for various methods for procurement of goods and services; and

WHEREAS, the CTRMA currently provides interoperability for its customers with all other toll operators in the State of Texas pursuant to various Interlocal Agreements; and

WHEREAS, the CTRMA continually seeks to provide its customers with services that enhance the customers' options in utilizing CTRMA and other interoperable roads and improving mobility within the Central Texas region and throughout the State; and

WHEREAS, the CTRMA has determined that it would be beneficial to procure an independent customer account management system capable of processing interoperable transaction files and managing customer relations; and

WHEREAS, the Board of Directors desires that the Executive Director and CTRMA staff undertake the procurement of such services in a manner consistent with the Procurement Policies by seeking qualified proposers to provide toll account management (establishment and maintenance of toll accounts) and customer service (including management and distribution of interoperable toll transponders) services ("Account Management Services") while complying with existing interoperability and other requirements with member toll agencies statewide.

NOW THEREFORE, BE IT RESOLVED, that the Board of Directors of the CTRMA hereby authorizes the Executive Director and staff to develop and issue procurement documents consistent with the Procurement Policies seeking responses from proposers interested in providing Account Management Services; and

BE IT FURTHER RESOLVED, that the Executive Director and staff shall implement a process to review the responses to the procurement documents consistent with the Procurement Policies

and develop recommendations for the Board of Directors as to the best provider(s) of Account Management Services; and

BE IT FURTHER RESOLVED, the authorization granted herein by the Board of Directors shall only extend to the development and issuance of the procurement documents and the review of the responses received, and recommendations based on the review of the responses shall be presented by staff and the Executive Director to the Board of Directors for final approval.

Adopted by the Board of Directors of the Central Texas Regional Mobility Authority on the 26th day of August, 2009.

Submitted and reviewed by:



Tom Nielson  
General Counsel for the Central  
Texas Regional Mobility Authority

Approved:



Ray A. Wilkerson  
Chairman, Board of Directors  
Resolution Number 09-55  
Date Passed 8/26/09