



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

October 30, 2024  
**AGENDA ITEM #8**

---

Discuss and consider approving an amendment to the interlocal agreement with the Texas Department of Transportation for highway emergency response operations (HERO) to add services for 183 Toll, 45SW Toll, 183A Phase III and the 183N Express Lanes and remove services for MoPac south of Stratford Drive

<b>Strategic Plan Relevance:</b>	Collaboration, Safety, Service, Stewardship
<b>Department:</b>	Operations
<b>Contact:</b>	Tracie Brown, Director of Operations
<b>Associated Costs:</b>	Amount not to exceed \$11,904,408 for five years through August 31, 2028
<b>Funding Source:</b>	Operating Budget / MoPac Revenue Fund
<b>Action Requested:</b>	Consider and act on draft resolution

**Project Description/Background:** The Texas Department of Transportation (TxDOT) assumed responsibility for the Highway Emergency Response Operator (HERO) roadside assistance program in October 2017. Beginning October 2017, newly designed HERO trucks started patrolling I-35 in Hays County and US 183 in Del Valle. In December 2017, additional trucks began patrolling I-35 from Georgetown to Kyle, and US 183 from Lakeline Mall Drive to US 290. In January 2018, the scope of services was expanded to include SH 71 and MoPac.

Today, the free Highway Emergency Response Operator (HERO) patrol operated by TxDOT and the Capital Area Metropolitan Planning Organization (CAMPO) covers 310 miles. The goal of the HERO program is to improve safety and keep traffic flowing in the greater Austin area. HERO services include:

- Relocating disabled vehicles to safety

- Removing minor crashes from the roadway
  - Providing traffic and lane control at crash scenes
  - Removing debris from travel lanes
  - Changing flat tires
  - Giving air to low tires
  - Adding gasoline and water
  - Performing minor vehicle repairs
  - Jump-starting batteries
  - Assisting first responders at crash scenes
- Providing drinking water and cell phone services to stranded motorists

Under their contract with TxDOT, Serco, Inc. manages and operates the HERO program. Serco provides all personnel, supervision, expertise, vehicles, equipment, materials, parts, licenses, supplies and incidentals necessary to support the Highway Emergency Response Operator (HERO) roadside assistance program.

**Current Action Requested:** The Mobility Authority shares in the cost of the HERO program under an existing Interlocal Agreement (ILA) with the Texas Department of Transportation that details each party's respective obligations. The cost-sharing percentages are based upon the established share of roadway maintenance costs between TxDOT and the Mobility Authority. Based upon those calculations, the Mobility Authority's annual participation cost to extend HERO services to all its toll facilities is \$2,380,896.

Today's action authorizes the Executive Director to finalize and execute an amendment of the HERO interlocal agreement with TxDOT to add the 183 Toll and 45SW Toll as well as 183A Phase III and 183N Express Lanes tolled facilities to the list of Mobility Authority roadways where HERO could be deployed if/when desired. The amendment reduces the scope of services for the MoPac North Express Lane to terminate at Stratford Drive.

The totality of these changes adds \$5,862,732.36 to the total contract value. The new agreement will be effective for five (5) years through August 31, 2028. Either party can terminate the agreement with 30 days' written notice.

Staff anticipates issuing an NTP to expand HERO services to the 290 Toll and 183 Toll facilities if the amendment is approved. This action will bring much-needed resources to these corridors and increase the Authority's annual operating costs by \$321,768.00. (This action was anticipated in the FY25 budget development process and funding was

appropriated.)

The totality of these changes adds \$5,862,732.36 to the total contract value and an annual amount of \$1,172,560.87.

**Previous Actions:** In August 2020 the Mobility Authority's board approved an Interlocal Agreement with TxDOT for HERO services. The total not to exceed amount was \$3,482,914.54; however, the contract scope was limited to the MoPac Express lanes which reduced the total contract cost to \$443,486.61. The ILA expired on August 31, 2023.

A new interlocal agreement was approved by the Mobility Authority's Board in August 2023 for a not to exceed amount of \$6,041,675.64. Today's action modifies the scope of the current ILA as well as the contract value.

**Financing:** Not Applicable

**Action requested/Staff Recommendation:** Staff recommends the Board approve the Interlocal Agreement with the Texas Department of Transportation for Highway Emergency Response Operation (HERO) services.

**Backup Provided:** Draft resolution  
HERO Interlocal Agreement  
HERO ILA - Attachment A - Scope  
HERO ILA - Attachment B - Budget  
HERO ILA - Attachment C - Terms & Conditions  
HERO ILA - Attachment D - Resolution [cover page]  
HERO ILA - Attachment E - Location map

**GENERAL MEETING OF THE BOARD OF DIRECTORS  
OF THE  
CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY**

**RESOLUTION NO. 24-0XX**

**APPROVING AN AMENDMENT TO THE INTERLOCAL AGREEMENT  
WITH THE TEXAS DEPARTMENT OF TRANSPORTATION FOR THE  
HIGHWAY EMERGENCY RESPONSE OPERATION (HERO) PROGRAM**

WHEREAS, the Central Texas Regional Mobility Authority (the “Mobility Authority”) was created pursuant to the request of Travis and Williamson Counties and in accordance with provisions of the Transportation Code and the petition and approval process established in 43 Tex. Admin. Code § 26.01, et. seq. (the “RMA Rules”); and

WHEREAS, the Board of Directors of the Mobility Authority has been constituted in accordance with the Transportation Code and the RMA Rules; and

WHEREAS, Chapter 791 of the Texas Government Code provides that any one or more public agencies may contract with each other for the performance of governmental functions or services in which the contracting parties are mutually interested; and

WHEREAS, § 370.033 of the Transportation Code provides that regional mobility authorities may enter into interlocal agreements with other governmental entities for project development related services; and

WHEREAS, by Resolution No. 23-030, dated August 16, 2023, the Board of Directors approved an interlocal agreement with the Texas Department of Transportation (TxDOT) for the administration the Highway Emergency Responders Operators (HERO) program to assist first responders with traffic incidents, clear large debris from the roadway, and provide free roadside assistance to stranded motorists in Central Texas including Mobility Authority facilities through; and

WHEREAS, the Mobility Authority desires the expansion of HERO services on 45SW, 183 Toll, 183A Phase II and 183N Express Lanes; and

WHEREAS, TxDOT has proposed an amendment to the interlocal agreement in an amount not to exceed \$5,862,732.36 to expand HERO services on Mobility Authority facilities to include 45SW, 183 Toll, 183A Phase II and 183N Express Lanes through August 31, 2028; and

WHEREAS, the Executive Director recommends that the Board of Directors approve the proposed amendment to the interlocal agreement with TxDOT for HERO services on Mobility Authority facilities in an amount not to exceed \$5,862,732.36, bringing the total interlocal agreement not to exceed amount to \$11,904,408.00 through August 31, 2028 and in the form or substantially the same form as is attached hereto as Exhibit A.

NOW THEREFORE, BE IT RESOLVED that the Board of Directors authorizes the Executive Director to execute the amendment to the interlocal agreement with TxDOT, in the form or substantially the same form as is attached hereto as Exhibit A, for an amount not to exceed \$5,862,732.36 to expand HERO services on Mobility Authority facilities to include 45SW, 183 Toll, 183A Phase II and 183N Express Lanes.

Adopted by the Board of Directors of the Central Texas Regional Mobility Authority on the 30<sup>th</sup> day of October 2024.

Submitted and reviewed by:

Approved:

---

James M. Bass  
Executive Director

---

Robert W. Jenkins, Jr.  
Chairman, Board of Directors

**Exhibit A**

**Interlocal Amendment  
Contract Services Transmittal Form**

From: Austin District  (District/Division)	Contact Person: Brenda D. Guerra, P.E.  Phone No.: 512-588-9335
Subject: HERO CTRMA Amendment	
Other Agency/Entity:  CTRMA, Central Texas Regional Mobility Authority	Contract Maximum Amount Payable:  \$11,904,480
Are any federal funds used in this contract? No  If yes, what kind of federal funds.	
Will the non-TxDOT party undertake any out-of-state travel? Yes _____ No <u> x </u>	
Was the standard amendment format modified? Yes _____ No <u> x </u>  If modified, date of Contract Services approval: _____  Modifications made are as follows:	

STATE OF TEXAS §

COUNTY OF TRAVIS §

**AMENDMENT TO INTERLOCAL CONTRACT**

**Amendment Number   1**

**THIS INTERLOCAL AMENDMENT** is made by and between the State of Texas acting by and through the Texas Department of Transportation, (TxDOT), and Central Texas Regional Mobility Authority (CTRMA) (Local Government), and shall become effective when fully executed by both parties.

**BACKGROUND**

The TxDOT and the Local Government executed a contract on August 25, 2023 concerning TxDOT, the Performing Agency, will provide Safety Service Patrol, the common term for HERO of the four highway segments identified by the Project Location Maps attached as Tx 1/Loop1/Mopac; 290 East Toll Rd/Manor Expressway; 183A Toll Road; and SH 71 Express Toll Road. CTRMA will contribute to the costs TxDOT incurs to provide that service.

It is mutually understood and agreed by and between the undersigned contracting parties to the above numbered Interlocal Contract to amend the contract as follows:

**AGREEMENT**

**II. PURPOSE:** TxDOT, the Performing Agency, will provide Safety Service Patrol, the common term for HERO of the eight highway segments identified by the Project Location Maps attached as Tx 1/Loop1/Mopac; 290 Toll; 183A Toll (Phase I-II); 71 Toll Lane; 45SW Toll; 183 Toll; 183A Toll (Phase III); and 183 Express Lanes. CTRMA will contribute to the costs TxDOT incurs to provide that service.

**IV. CONTRACT PAYMENT:** The total amount of this contract shall not exceed \$11,904,480 and shall conform to the provisions of **Attachment B**, Budget. Payments shall be billed monthly.

**VI. LEGAL AUTHORITY:**

**THE PARTIES** certify that the services provided under this contract are services that are properly within the legal authority of the Contracting Parties.

The governing body, by resolution or ordinance, dated October 30, 2024, has authorized the Local Government to obtain the services described in **Attachment A**.

This amendment incorporates the revisions to provisions of **Attachment B**, Budget, **Attachment D**, Resolution or Ordinance and **Attachment E**, Location Map Showing Project.

All other terms and conditions of the above-numbered Interlocal Contract not hereby amended remain in full force and effect.



**CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY**

By \_\_\_\_\_ Date \_\_\_\_\_  
AUTHORIZED SIGNATURE

Name \_\_\_\_\_  
TYPED OR PRINTED NAME

Title \_\_\_\_\_  
TYPED OR PRINTED TITLE

**THE STATE OF TEXAS**

By \_\_\_\_\_ Date \_\_\_\_\_  
Kenneth Stewart  
Director of Contract Services  
Texas Department of Transportation

**11,904**  
**ATTACHMENT B**  
**Budget**

**Annual Budget FY 2024, FY 2025, FY2026, FY2027, & FY 2028**

The Local Government will reimburse TxDOT for the established share of maintenance costs calculated under Table B-1 below as a percentage of the costs incurred by TxDOT to provide HERO services on the Texas capital region roadways. Table B-2 below is the estimated cost for all roadways per year and the contract total for five years.

**Table B-1: Cost Sharing Percentage Split for Routine Maintenance**

Roadway	Roadways/Segments	North or West Limit	South or East Limit	Miles	Total Estimated Cost	% split	CTRMA Participation Cost
1	TX 1/Loop 1/MoPac (General Purpose and Express Lane)	Parmer Lane	Stratford Drive	11.6	\$835,200.00	25%	\$208,800.00
2	290 Toll	US 183	Joyce Turner Drive in Manor	6.3	\$453,600.00	67%	\$303,912.00
3	183A Toll (Phase I-II)	RM 620	US 183	10.5	\$756,000.00	100%	\$756,000.00
4	71 Toll Lane	US 183 South	E of SH 130	4.7	\$338,400.00	46%	\$155,664.00
5	45 SW Toll	TX1/Loop 1/Mopac	FM 1626	5	\$360,000.00	100%	\$360,000.00
6	183 Toll	US 290	SH 71	8.9	\$640,800.00	53%	\$339,624.00
7	183A Toll (Phase III)	CR 258/CR 213	US 183	4.8	\$345,600.00	48%	\$165,888.00
8	183 Express Lane	E of TX1/Loop 1/Mopac	RM 620	7.9	\$568,800.00	16%	\$91,008.00
				59.7	\$4,298,400.00		\$2,380,896.00

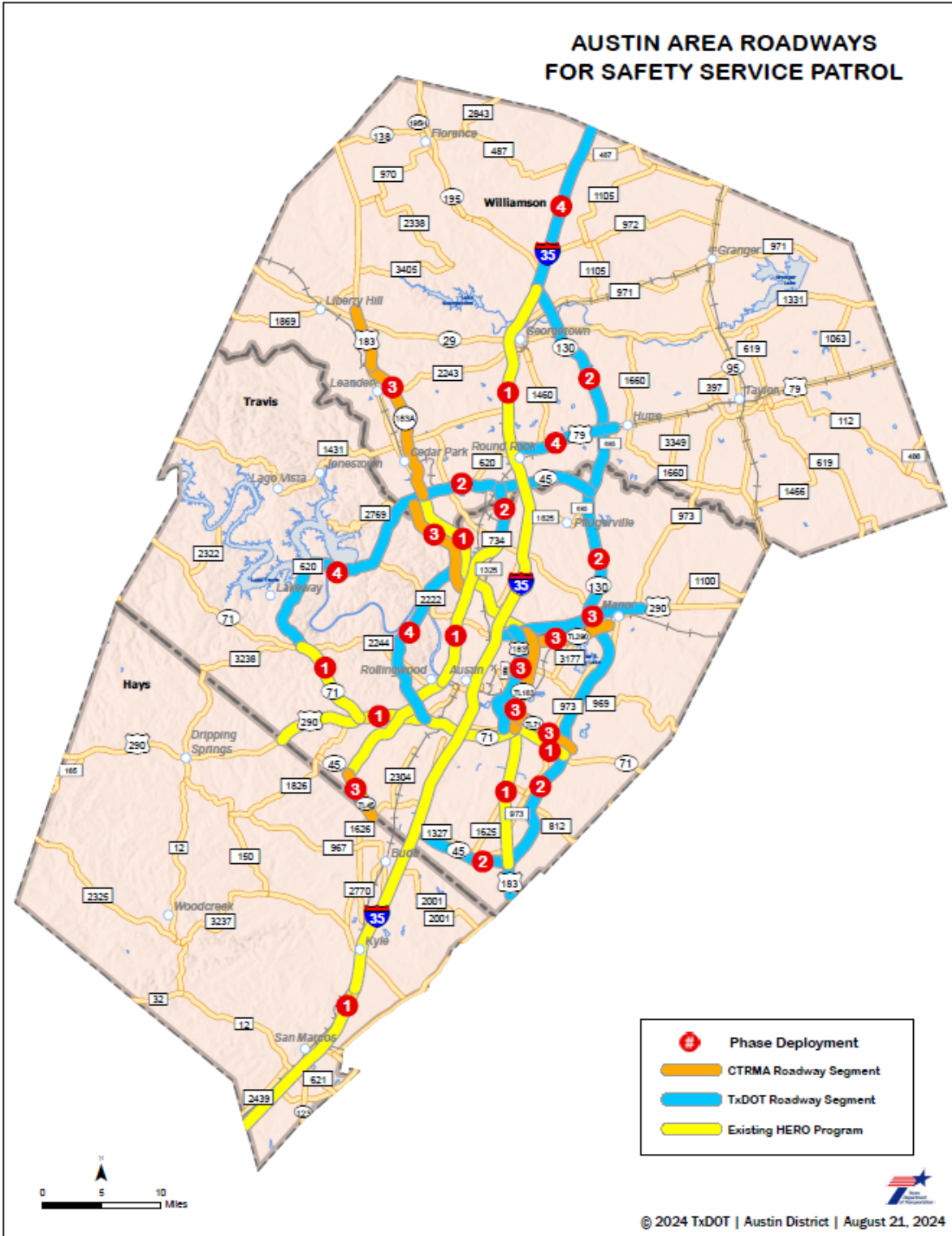
**Table B-2: Cost per Year**

Roadway	Roadways/Segments	FY 24	FY 25	FY 26	FY 27	FY 28	Contract Total
		CTRMA Participation Cost	CTRMA Participation Cost	CTRMA Participation Cost	CTRMA Participation Cost	CTRMA Participation Cost	
1	TX 1/Loop 1/MoPac (General Purpose and Express Lane)	\$208,800.00	\$208,800.00	\$208,800.00	\$208,800.00	\$208,800.00	\$1,044,000.00
2	290 Toll	\$303,912.00	\$303,912.00	\$303,912.00	\$303,912.00	\$303,912.00	\$1,519,560.00
3	183A Toll (Phase I-II)	\$756,000.00	\$756,000.00	\$756,000.00	\$756,000.00	\$756,000.00	\$3,780,000.00
4	71 Toll Lane	\$155,664.00	\$155,664.00	\$155,664.00	\$155,664.00	\$155,664.00	\$778,320.00
5	45 SW Toll	\$360,000.00	\$360,000.00	\$360,000.00	\$360,000.00	\$360,000.00	\$1,800,000.00
6	183 Toll	\$339,624.00	\$339,624.00	\$339,624.00	\$339,624.00	\$339,624.00	\$1,698,120.00
7	183A Toll (Phase III)	\$165,888.00	\$165,888.00	\$165,888.00	\$165,888.00	\$165,888.00	\$829,440.00
8	183 Express Lane	\$91,008.00	\$91,008.00	\$91,008.00	\$91,008.00	\$91,008.00	\$455,040.00
	<b>Total</b>	<b>\$2,380,896.00</b>	<b>\$2,380,896.00</b>	<b>\$2,380,896.00</b>	<b>\$2,380,896.00</b>	<b>\$2,380,896.00</b>	<b>\$11,904,480.00</b>

**ATTACHMENT D**  
**Resolution or Ordinance**

# ATTACHMENT E

## Location Map Showing Project



## ATTACHMENT E

### Roadways/Segments and Limits for Safety Service Patrol

#### CTRMA Roadway Segment

Phase	Roadways/Segments	Operator	North or West Limit - South or East Limit	Miles	Total Miles
1	I-35 (South extension)	TxDOT	Yarrington Road in Kyle - Hays / Comal County line	12.8	142.2
	US 183 (South extension)	TxDOT	TX 71 East - SH 45 Southeast	9.9	
	I-35 (existing)	TxDOT	SH 130 in Georgetown - Yarrington Road in Kyle	54.8	
	US 183 (existing)	TxDOT	Lakeline Mall Drive - US 290 East	13.9	
	TX 71 *	TxDOT	RR 620 at the City of Bee Cave - US 183 South	19.1	
	TX 1 / Loop 1 / MoPac (General Purpose Lanes and Express Lane) **	CTRMA	Parmer Lane - Stratford Drive	11.6	
	TX 1 / Loop 1 / MoPac (FR and ML)	TxDOT	Stratford Drive - SH 45 South	10.2	
	US 290 West	TxDOT	Hays / Travis County Line - TX 71 at the Y at Oak Hill	6	
	TX 71 East (non-tolled lanes)	TxDOT	US 183 South - SH 130	3.9	
2	SH 130 (segments 1 - 4 ) Toll Road (existing)	TxDOT	I-35 North in Georgetown - SH 45 Southeast	49	72.8
	Loop 1 North Toll Road (existing)	TxDOT	SH 45 North - Parmer Lane	4	
	SH 45 North Toll Road (existing)	TxDOT	US 183 North - SH 130 North	12.8	
	SH 45 Southeast Toll Road (existing)	TxDOT	I-35 South in Creedmoor - SH 130 South	7	
3	US 290 East	TxDOT	East Koenig Lane - Greenbury Drive in Manor	11.6	68.6
	290 Toll	CTRMA	US 183 - Joyce Turner Drive in Manor	6.3	
	183A Toll (Phase I-II)	CTRMA	RM 620 - US 183	10.5	
	71 Toll Lane	CTRMA	US 183 South - E of SH 130	4.7	
	45 SW Toll	CTRMA	TX1/Loop 1/Mopac - FM 1626	5.0	
	183 Toll	CTRMA	US 290 - SH 71	8.9	
	US 183 (non-tolled lanes)	TxDOT	US 290 - SH 71	8.9	
	183A Toll (Phase III)	CTRMA	CR 258/CR 213 - US 183	4.8	
	183 Express Lanes	CTRMA	E of TX1/Loop 1/Mopac - RM 620	7.9	
4	TX 360 / Loop 360 / Capital of TX	TxDOT	TX 1 / Loop 1 / Mopac North - Ben White / US 290 West / TX 71	14.6	53.6
	RR 620	TxDOT	US 183 North - TX 71 West	18.9	
	US 79	TxDOT	I-35 North in Round Rock - Ed Schmidt Blvd. in Hutto	7.7	
	I-35 (North Extension)	TxDOT	Bell / Williamson County Line - SH130	12.4	
<b>TOTAL PROGRAM MILES</b>					<b>337.2</b>

\* A segment of TX-71 West, from The Y at Oak Hill to I-35, is concurrent with US 290 West.

\*\* CTRMA Route currently serviced by HERO program, others awaiting NTP