



## **News Release**

Contact: Mike Heiligenstein

512.996.9778

[www.ctrma.org](http://www.ctrma.org)

For Immediate Release:

February 23, 2005

## **CTRMA Hires Director of Operations and Communications Director**

*New Staff Bring Toll Agency Experience and Leadership to Team*

Austin, Tx – The Central Texas Regional Mobility Authority (CTRMA) today announced the hiring of two new core staff members. “I am very pleased to bring these talented professionals on board. Their expertise and passion will assist us in implementing mobility solutions in Central Texas,” says Mike Heiligenstein, Executive Director.

The Board of Directors approved the hiring of Ron Fagan to serve as the Director of Operations. Fagan’s responsibilities will include management and oversight of CTRMA projects. He assumes his duties in mid-March. The board also approved the hiring of Steve Pustelnyk to lead the communications and public information efforts for CTRMA as the Public Involvement Officer. He begins working for the Authority on Feb. 28, 2005.

### ***Ron Fagan, Director of Operations***

Ron Fagan served the past eight years as the Deputy Director of Operations for the Orlando-Orange County Expressway Authority in Orlando, Florida, with annual revenues exceeding \$165,000,000. His primary responsibilities included oversight of toll operations, customer service centers, and hardware maintenance for 90 miles of limited access expressways totaling 209 toll lanes. Prior to joining the Orlando Authority, Fagan served nine years in the United States Army, including duty in Desert Storm. He holds a MA in Public Administration. He and his wife, Barbara, have a 19 month old daughter.

### ***Steve Pustelnyk, Public Involvement Officer***

Steve Pustelnyk joins the Central Texas Regional Mobility Authority after working eight years with the Orlando-Orange County Expressway Authority. Serving first as Manager of Communication and Marketing and later as Transportation Planning Liaison, Pustelnyk implemented many innovative programs and was responsible for a wide range

of activities including marketing of the Authority's E-PASS electronic toll system and management of public involvement activities on a number of high profile roadway projects including the Wekiva Parkway. Steve was also instrumental in managing the community outreach program for the development of several new facilities.

He has a Masters Degree in Public Administration and a Bachelor of Arts in Radio-Television, both from the University of Central Florida.

-end-